



LANGUAGE SERVICES

Arrival Information

New Students



Dear Student,

Welcome to Dublin City University and thank you for choosing to study with us. We are delighted that you have chosen our university and look forward to providing you with a first class academic, social and cultural experience during your time in Ireland.

If you have any questions on any issues before you arrive please do not hesitate to contact us. Any one of our team will be happy to assist you – we are here to help.

- Enrolment & Registration: english.courses@dcu.ie
- Accounts & Payments: dculsaccounts@dcu.ie
- General Enquiries: +353 1 700 5678

You can view our school video on our website (www.english.dcu.ie) and don't forget you can keep in touch with us on **Facebook** ([EnglishDCU](https://www.facebook.com/EnglishDCU)). Our **YouTube** videos can be seen on [EnglishatDCU](https://www.youtube.com/EnglishatDCU).

When you get here on your first day you will see that my office is next to the school reception. Please feel free to drop in and say hello!

I look forward to meeting you soon.

Yours Sincerely,

Mr Cathal Maye
Chief Executive Officer
DCU Language Services



Before You Leave Home

Before you leave home to come to Ireland it is important that you make sure that all of your travel documents, course information and accommodation details are in order. You should make sure that you have a valid passport and that you have obtained a visa to come to Ireland (if you require a visa).



If you are staying at a DCU Host Family or at DCU Campus Apartments we will send you accommodation confirmation details at least one week before your course starts.

Many students like to research the location of their accommodation with Google Maps and Google Street View before their arrival in Ireland. It is also a good idea to email your Host Family before you arrive in order to introduce yourself and tell them your arrival time.

If you have arranged your own accommodation in Dublin you should contact the property owner to make sure that they are expecting your arrival.

If you are coming from a non-Euro Currency country you should arrange EURO Currency before you leave home. This can be done at your local bank or Bureau de Change.

Checklist ✓ :

- Have I obtained EURO Currency?
- Have I got my passport?
- Have I applied for a visa to Ireland? (if required)
- Have I packed enough warm clothes?
- Have I checked what the weather is like in Ireland?
- Have I sent the details of my flights to DCU?
- Have I received accommodation details from DCU?
- Have I printed a copy of my DCU Documents to show to Irish Immigration?

If you have any questions we are always available to help – please contact us at english.courses@dcu.ie with your name and 5 digit DCU Student number. Your 5 digit student number (e.g. # 12345) is located on the Invoice that we sent you previously.

Arrival at Dublin Airport

Dublin Airport has two terminals – Terminal 1 and Terminal 2. Depending on where your flight comes from you will arrive to either T1 or T2. If you are being collected at the airport by a friend or have arranged your own private transfer make sure to let them know which Terminal you are arriving at.

After you have landed at Dublin Airport you will enter the Irish Immigration department. There are two different queues for immigration – E.U. citizens and Non-E.U. citizens. Make sure you join the correct one.



When you arrive at Dublin Airport you will need to show the following documents to Irish Immigration:

- A valid passport.
- Visa to Ireland (if required).
- Course confirmation documents from DCU.
- Details of your accommodation.
- Other information*.

*Students from certain countries will be required to produce additional documents. We will contact you if it is necessary for you to produce additional documents for Irish Immigration.



Transfer from Dublin Airport to Host Family / Campus Apartments

Students can take a Taxi from Dublin Airport to their accommodation. At Dublin Airport there is a Taxi rank outside of the arrivals area in Terminal 1 and Terminal 2.

You should tell the Taxi Driver the address of your accommodation as soon as you get into the Taxi.

DCU Campus Apartment and Host Family accommodation is located less than 10 Km from Dublin Airport so your taxi journey will be 10- 15 minutes. The approximate taxi fare is €20.

Host Family Accommodation

If you are staying at Host Family accommodation you will receive the details of your Host Family by email from us no less than 7 days before your arrival. When you receive the details of your Host Family please email the family to introduce yourself and to let them know what time you will be arriving at.

At your Host Family you will receive breakfast and dinner from Monday to Friday and all meals at weekends. Your Host Family will help you settle in Ireland and will be happy to answer any questions that you have and offer any advice that you need.

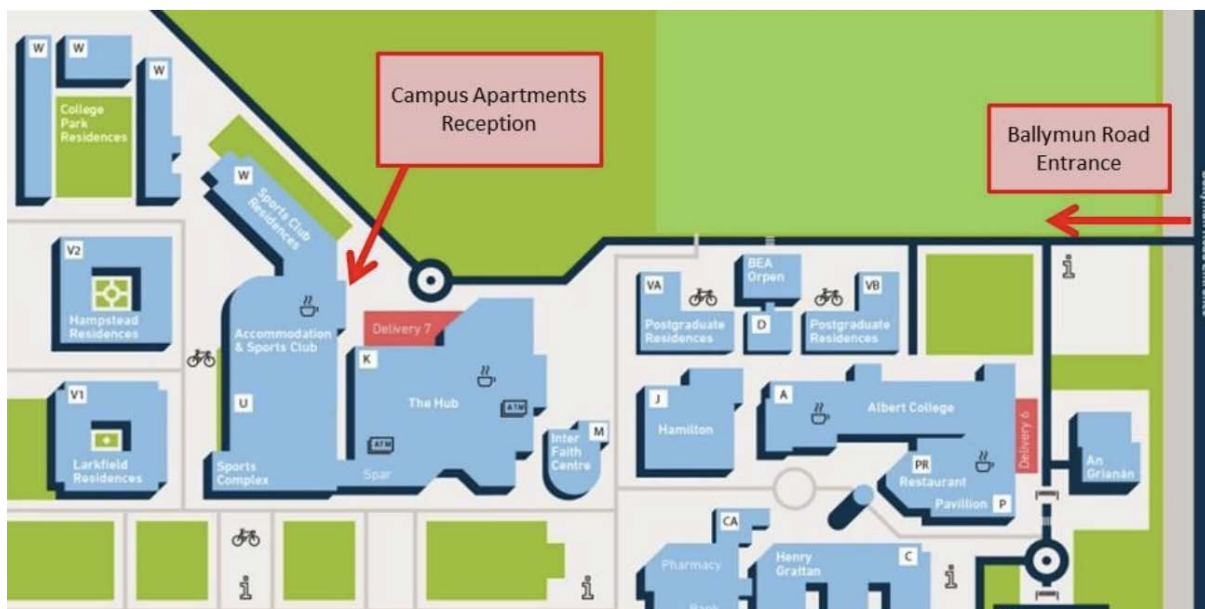


Campus Apartment Accommodation

If you are staying at DCU Campus Apartments please tell your taxi driver that you are staying on Campus at DCU and that **the Taxi should enter DCU through the Ballymun Road entrance** (there is no car access to DCU Campus Apartments through the Collins Avenue entrance).

Please note that check in is from 3pm. If you are checking in after 10pm, please go to the security office beside the revolving door and across from the sports reception. Check out from Campus Apartment accommodation is at 11am on your last day.

The check in area for Campus Apartment accommodation is shown on the map below:



Orientation – Your First Day

New students should arrive at DCU between 08:30 am and 08:45 am on the first day of the course. The meeting point for new students is The Helix Theatre on campus, which you can see on the map below.

Orientation Times for your First Day:

08:30 Meet DCU Representative at 'The Helix'. Tea & coffee.

09:00 Orientation day overview.

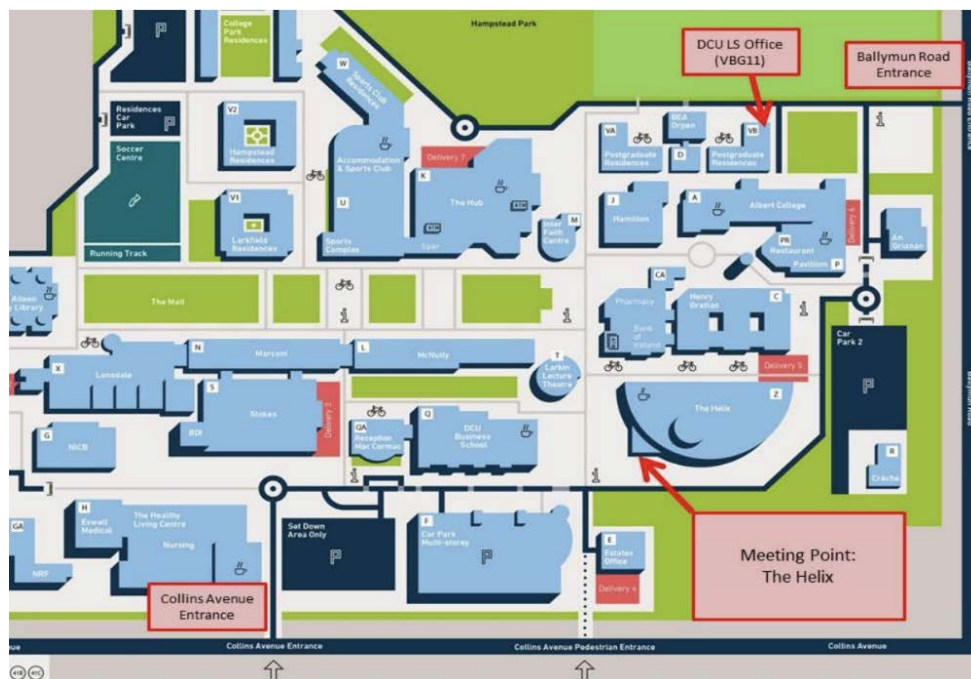
09:15 Induction & useful information.

11:00 Campus tour, Class allocation and course book.

12:00 Lunch.

13:00 City Centre orientation tour.

Where you need to go:



If you have any difficulty finding us on your first day please call our office at +353 1 700 5678 and we can help.

Frequently Asked Questions

Do I need to buy a course book?

Every student needs to have a book for their course. The course book and materials fee is €35.00. You can rent your book from us, or buy your own copy. Find it more by [clicking here](#).

Where do other students come from?

Our university caters for students from over 114 countries around the world including Brazil, Colombia, Turkey, Japan, Korea, Russia, China, Taiwan and from European countries.

What social activities do DCU Language Services arrange?

We arrange a variety of social and cultural activities for students, including regular trips to places of interest off-campus as well as hosting quizzes, parties and other activities on campus. Visit our [Facebook page](#) or [Social Activities](#) page for information on trips and activities.

Are there many tourist attractions in Dublin?

Dublin offers numerous tourist attractions, including the Guinness Storehouse, Temple Bar, and lots of museums and galleries. When you arrive at DCU you will get a 'Welcome Pack' outlining places of interest to visit. Before you come to Dublin, check out www.visitdublin.com for details of visitor attractions. You can view information about the DCU Social Programme [here](#).

Can I bring my laptop?

Students are invited to bring their laptop to DCU, and can access free Wi-fi on campus. Many students use their laptops for note taking in class also.

Is DCU well served by public transport?

Dublin City University is served by a high frequency bus corridor, with services running at approximately 8 minute intervals throughout the day. Journey time from DCU to Dublin City is about 20 minutes.

What if my question is not answered here?

If your question is not answered here please contact us by [clicking here](#) and we will be pleased to help!

Join Us on Social Media! Click on the Links below



[/EnglishDCU](#)



[@englishatdcu](#)



[/EnglishatDCU](#)



[EnglishDCU](#)