Data Privacy Notice

This Data Privacy Notice relates to the below form:

Form: Contact Us Form

Website URL: www.english.dcu.ie/contact-us/

Introduction

DCU and DCU Language Services are committed to ensuring that any personal data collected from you will be held and used securely, responsibly and transparently. Please read on for further information about the purpose of this form.

Data Controller Identity

In collecting the information required by this form, the overall data controller is DCU. However, the information will be processed and held by DCU Language Services.

Reason for Obtaining and/or Processing Data

The reason for which we have obtained your data is for the purpose of correctly responding to your enquiry. We require your name and email to track your enquiry. The reason we ask your nationality is that it helps us to pass your enquiry to those who can respond in your native tongue where available. Also, a significantly large section of our enquiries come from prospective students. As part of joining DCU Language Services from overseas, acquiring an Irish visa plays a crucial role. By knowing your nationality in advance, we can again provide accurate, informative and timely responses. We will also add you to our remarketing database.

Third Party Data Sharing

For the purpose of promoting services offered, we may also contact you through our preferred marketing platform, MailChimp.

Right to Access

As the Data Subject in this instance, we would like for you to know that you have the right to access your personal data that is collected by DCU. The contact details for exercising this right is the DCU Data Protection Unit (data.protection@dcu.ie). Should you have any questions relating to your data, please feel free to contact the office.

Other Information

N/A

Consent

By ticking the consent box (on the connected website form) alongside this Data Privacy Notice, you agree with the personal data you have given to be processed as explained in the preceding text.